

INFORMATION ON PROCESSING OF PERSONAL DATA (Reg. UE 2016/679 – GDPR)

You shall receive this information due to the access to our plant or services.

DATA CONTROLLER

CLINICA VETERINARIA PRIVATA SAN MARCO S.R.L. – Via dell’Industria 3 – 35030 Veggiano (PD) -p.iva e c.f. 03313150280, n. R.E.A. PD n. 302283.

DATA WE COLLECT

Data Controller shall process your personal data according to your relationship with our Company:

Customer / Owner of animals being treated or analyzed / Veterinary	Suppliers / Partners / Advisors	Visitors
Personal Data (Name, Surname, E-mail); Video-surveillance data; Payment Information	Personal Data (Name, Surname, E-mail); Video-surveillance data; Payment Information	Personal Data (Name, Surname, E-mail); Video-surveillance data

LEGAL BASIS AND PURPOSES OF PROCESSING OF PERSONAL DATA

Data Controller shall process your personal data on the legal basis of consent, contract or legitimate interest according to these specific purposes:

Customers / Suppliers / Partners / Advisors	Visitors / Other (specify:)
<ul style="list-style-type: none"> a) Recording and monitoring of access to the establishment for the purposes of corporate security and emergency management; b) execution of veterinary clinic and laboratory services supply, consultancy, collaboration contracts or pre-contractual measures (i.e. prior issue of expenditure); c) fulfillment of legal obligations and orders of Public Authorities and Administrations; d) immediate protection of vital interests; e) pursuit of a legitimate interest of the Owner; f) direct marketing activities, through telephone contacts, newsletters, commercial communications and/or advertising material on the products or services offered, and recognition of the degree of satisfaction on the quality of the services, processing of data for statistical purposes. 	<ul style="list-style-type: none"> a) Recording and monitoring of access to the establishment for the purposes of corporate security and emergency management; b) fulfillment of legal obligations and orders of Public Authorities and Administrations; c) immediate protection of vital interests; d) pursuit of a legitimate interest of the Owner; e) direct marketing activities, through telephone contacts, newsletters, commercial communications and/or advertising material on the products or services offered, and recognition of the degree of satisfaction on the quality of the services, processing of data for statistical purposes.

DATA PROCESSORS AND RECIPIENTS, DATA PROTECTION OFFICER

Your data will not be processed without prior specific or general written authorization of the controller. In the case of general written authorization, the Processor shall inform the controller of any intended changes concerning the addition or replacement of other processors, thereby giving the controller the opportunity to object to such changes. The Processor also controls compliance with this Regulation, with other Union or Member State data protection provisions and with the policies of the controller or processor in relation to the protection of personal data, including the assignment of responsibilities, awareness-raising and training of staff involved in processing operations. Names and e-mail addresses of data processors will be provided on your request.

You can contact our Data Protection Officer according to art. 37 UE Reg. 2016/679 by e-mail to: dpo@sanmarcovet.it.

RETENTION POLICY

Your data will be processed ensuring encryption and ongoing confidentiality, integrity, availability and resilience of systems and services. All Contract Personnel that are authorized by Controller to process the personal data are bound by a duty of confidentiality and have undertaken training appropriate to their roles in Controller’s organization.

Your data may be transferred or stored in Google or Microsoft’s cloud systems or server that may be located in a third country.

The Controller promptly take appropriate actions to identify and mitigate effects of any Data Breach and will be provide assistance reasonably necessary and required.

Your data will be stored for the period necessary according to the purpose of processing, at most for 10 years from the end of the contract.

The Controller made a privacy impact assessment and adopted security measures in order to protect personal data.

YOUR RIGHTS ON PROCESSING OF PERSONAL DATA

Right to access or copy (art. 15 Reg. UE 2016/679): to obtain from the controller confirmation as to whether or not personal data concerning him or her are being processed, and, where that is the case, access and obtain a copy of personal data and related information.

Right to rectification, erasure and restriction of processing (art. 16 e 17 Reg. UE 2016/679): to obtain from the controller without undue delay the rectification of inaccurate personal data concerning him or her or to obtain the erasure of personal data.

Right to data portability (art. 20 Reg. UE 2016/679): to receive the personal data concerning him or her, which he or she has provided to a controller, in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller without hindrance from the controller to which the personal data have been provided.

Right to object to processing or withdraw consent (art. 7 e 21 Reg. UE 2016/679): the Controller shall no longer process the personal data unless the controller demonstrates compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject or for the establishment, exercise or defence of legal claims.

Right to lodge a complaint with a supervisory authority (art. 77 Reg. UE 2016/679): to lodge a complaint with a supervisory authority, in particular in the Member State of his or her habitual residence, place of work or place of the alleged infringement.

Right to compensation and liability (art. 82 Reg. UE 2016/679): to receive compensation from the controller or processor for the damage suffered.

Right to receive communication of a personal data breach (art. 34 Reg. UE 2016/679): to receive communication of any personal data breach without undue delay.

Any request on processing of personal data shall be send to: privacy@sanmarcovet.it.

CONSENT TO PROCESSING OF PERSONAL DATA

(Name) _____

(Address) _____

Informed according to artt. 13, 14 EU Reg. 2016/679 about:

- identity of Data Controller;
- Processing Methods;
- Purposes of Processing of Personal Data;
- Rights on Personal Data;

as **Customer, Owner of Animals being treated or analyzed, Veterinary, Supplier, Partner, Advisor**

CONSENT (*)

DENY

To processing of personal data according to methods and purposes mentioned on lett. a), b), c), d), e) of this information.

()The provision of consent is compulsory and strictly consequential to the access to our plant and the execution of veterinary clinic and laboratory services.*

CONSENT

DENY

To processing of personal data according to methods and purposes mentioned on lett. f) of this information for marketing communications.

.....(.....), __/__/__

(Sign here)

(or)

As **Visitor / Other:**

CONSENT (*)

DENY

To processing of personal data according to methods and purposes mentioned on lett. a), b), c), d) of this information.

()The provision of consent is compulsory and strictly consequential to the access to our plant.*

CONSENT

DENY

To processing of personal data according to methods and purposes mentioned on lett. e) of this information for marketing communications

..... (.....), __/__/__

(Sign here)